




# Confirm ID over the phone.


Meet NextGenID, the digital solution removing the need to visit a branch to complete ID checks.

## How it works?

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Request for NextGenID on ApplyOnline.
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Your customer will receive an SMS to start the process.
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Once completed, you'll receive an ID verification confirmation. A NextGenID report will then be attached to ID condition via the 'Documents' tab.
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Submit the application and leave the rest to us.

## Benefits

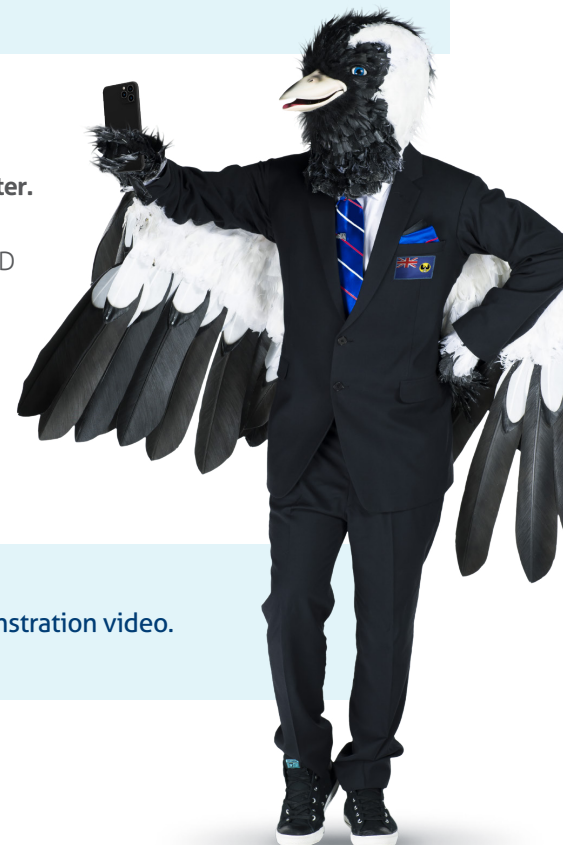
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**Simplified verification.**  
Reduced time spent on manual identity checks by you and BankSA.
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**Help more customers, faster.**  
Reduce errors and re-work associated with customer ID and VOI requirements.
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**Improve advocacy.**  
Reduce the need for any face to face onboarding activity, such as visiting a branch.
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**Protect customers.**  
Reduce fraud loss and exposure.



Visit BrokerHub for more information, such as FAQs and a demonstration video.