

Request for copies of documents/contracts.

1. Personal details

Name Date

Address

Home phone no. Work phone no. Fax no.

Mailing address

Date of birth Previous name (if applicable)

Previous address

2. Type/s of document/s requested

Type of document	Account type/product the document relates to

Documents to be sent by Mail Fax **(Please note that the documents can not be collected at a branch)**

Guidelines for providing the documents (Banking Code of Practice).

- We must provide you with the documents within 30 days.
- We do not have to give you:
 - a copy of a notice requiring you to take action if you ask for the copy more than two years after the contract to which the notice relates was discharged or ended;
 - a copy of a statement of account within three months after we gave you a copy of the same statement of account; or
 - any document that is not in our possession.
- We may give you a copy of a document in the form of a computer generated facsimile.

3. Privacy Statement

All personal information and credit-related information we collect about you is collected, used and disclosed by us in accordance with our Privacy Statement which is available at banksa.com.au/privacy/privacy-statement or by calling us on 13 13 76. Our Privacy Statement also provides information about how you can access and correct your personal information, and make a complaint. You do not have to provide us with any personal information or credit information but, if you don't, we may not be able to process your application or request.

4. Request for copies

By signing this form, I acknowledge reading the terms on this form and request the Bank to give me copies of the documents I request above subject to those terms

Signature

Date

Bank use only

Customer ID sighted and signature verified

Type of document, number and expiry date

Branch/Channel accepting request

Name of the staff member accepting request

Forward completed form to `NSW Custodian Unit' via Fax: 02 8205 1528, Mail: Level 3, 4-16 Montgomery St Kogarah NSW 2217 or Email: nswcustunit@stgeorge.com.au