

## Terms and conditions

To access the Drought Assistance Package, please contact your financial adviser or contact us directly by phoning the Customer Relations team on **131 817**.

We will apply a 3-month premium waiver to Protection Plans policies that meet the following eligibility criteria:

1. Existing retail Protection Plans policies with Risk commencement date prior to 30 November 2019 (including policies funded through superannuation)
2. Policy owner/life insured must hold the occupation of farmer
3. Must provide evidence of drought impact (either a letter or email) showing approval or receipt of any ONE of the below Government assistance payments:
  - a) Federal Government - Farm Household Allowance, or
  - b) State Government - Drought Relief assistance, subsidy, grant, fund or rebate

Once satisfactory evidence is received, we will apply the premium waiver at next premium payment date and provide confirmation.

Additionally, specialised claims services will be available for eligible customers, similar to those provided during financial hardship claim cases.

### Details of State and Federal Government Drought assistance are available at:

**Federal:** <https://www.humanservices.gov.au/individuals/services/centrelink/farm-household-allowance>

**NSW:** <https://www.dpi.nsw.gov.au/climate-and-emergencies/droughthub/drought-assistance>

**QLD:** <https://www.daf.qld.gov.au/business-priorities/agriculture/disaster-recovery/drought/assistance-programs>

**VIC:** <http://agriculture.vic.gov.au/agriculture/farm-management/drought/dry-seasons-support/financial-support>

**SA:** [https://www.pir.sa.gov.au/grants\\_and\\_assistance/drought\\_support](https://www.pir.sa.gov.au/grants_and_assistance/drought_support)

**WA:** <http://www.agriculture.gov.au/ag-farm-food/drought>

**TAS:** <https://dpiipwe.tas.gov.au/agriculture/government-and-community-programs/drought-assistance-for-tasmania>

**ACT:** <http://www.agriculture.gov.au/ag-farm-food/drought/assistance>

**NT:** <http://www.agriculture.gov.au/ag-farm-food/drought>

### Drought Assistance Package application period:

The application period for the Protection Plans Drought Assistance Package starts on 1 December 2019 and runs until 30 June 2020.

**For more information**

Call us on 131 817, or  
Speak to your financial adviser

If you have any questions about the Protection Plans Drought Assistance Package, please speak to your financial adviser, or call us on **131 817** Monday to Friday, 8.00am - 6.30pm (AEST).