

Bushfire Assistance Package for Life insurance customers

The Bushfire Assistance Package is available for our Life insurance customers until **30 June 2020**.

Eligible Life insurance policy holders will receive a 3 month premium waiver at policy next payment date.

Cover will continue while premiums are being waived under this package.

Terms and conditions for the Bushfire Assistance Package

To be eligible for the 3 month premium waiver, customers must:

1. hold an active Life insurance policy (including policies held within superannuation) with risk commencement date prior to **30 November 2019**, and
2. must provide evidence of having been approved for or receiving any **ONE** of the following Government payments for the 2019-2020 Bushfire disasters -
Australian Government Bushfire Disaster Recovery Allowance/Payment, **or**
State Government Bushfire Disaster Assistance such as
 - Government Disaster Relief Grant
 - Emergency Assistance Payment
 - Emergency Temporary Accommodation
 - Personal Hardship Emergency Grant

Policy holders who do not meet the above criteria are encouraged to contact us for a special consideration of their circumstances.

Once satisfactory evidence is received we will apply the premium waiver on your policy and provide you with confirmation.

Additionally, specialised claims services will be available for eligible customers.

To access the Bushfire Assistance Package, please contact your financial adviser or contact us directly by phoning **13 18 17**, Monday – Friday, 8:00am – 6:30pm (AEST).