

Getting started with BankSA Internet Banking.

Your wellbeing is our highest priority during the Coronavirus (COVID-19) pandemic.

The health of our customers, employees and the wider community is our highest priority. That's why we're closely monitoring the coronavirus (COVID-19) situation and we're here to help with alternative ways of banking.

Preparing you to bank safely.

At this time customers are encouraged to check if they're registered for BankSA Internet and Mobile Banking. This will allow you to safely manage your money anytime from wherever is most convenient for you.

You can register online at banksa.com.au/register or by downloading the **BankSA Mobile Banking App**.

The convenience of Internet Banking.

Internet Banking allows you to enjoy the convenience of banking from your computer, mobile or tablet. It means you can securely:

- Check your account balance
- Pay your bills or pay anyone
- Receive and check eStatements
- Transfer money
- Update your details
- Contact us

For peace of mind, be assured that BankSA guarantees your Internet and Phone Banking security with BankSA Secure. In the unlikely event that an unauthorised transaction does occur (and it is clear you have not contributed to the losses*), BankSA will refund the full amount.

Getting set up.

To get started visit banksa.com.au/register or download the **BankSA Mobile Banking App**.

To complete your registration simply enter the following information:

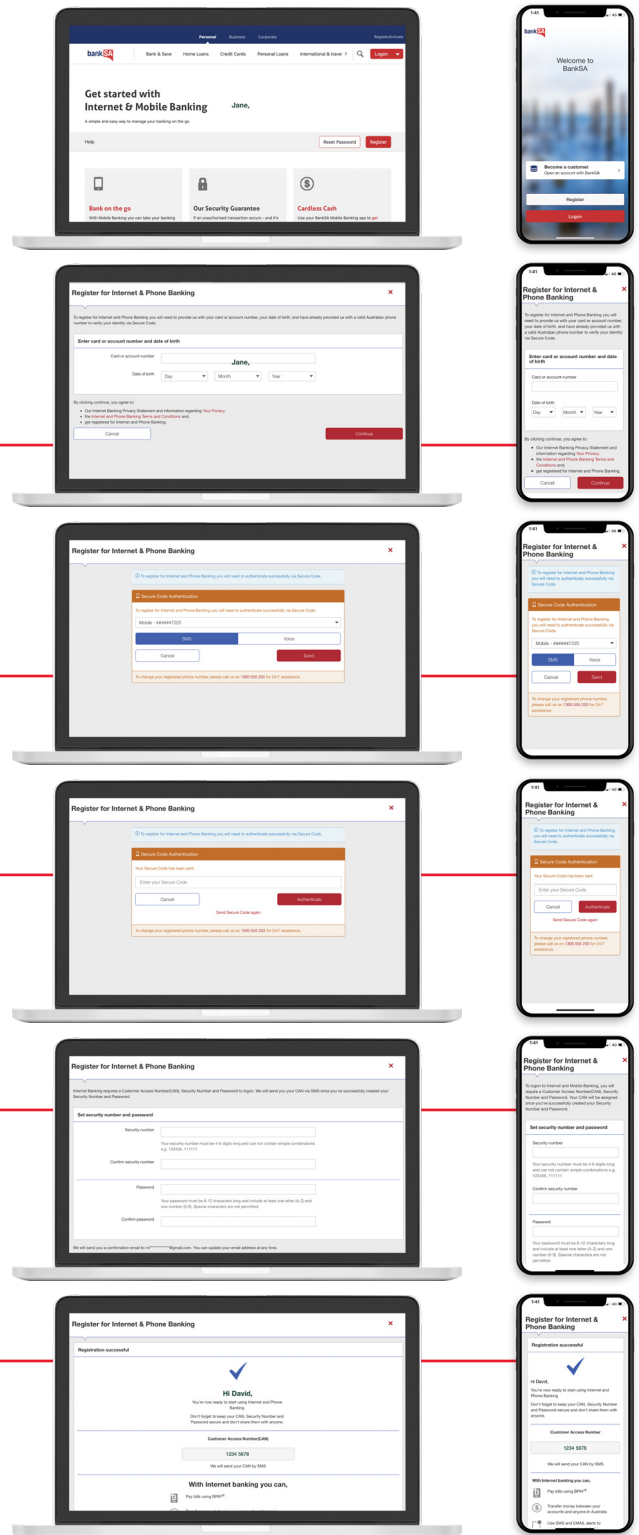
1 Enter your personal details including your card number or account number and date of birth, then select Continue.

2 Generate a Secure Code by entering your phone number. You can choose to have it sent via SMS or Voice. Select Send.

3 Enter Secure Code and select Authenticate.

4 Select a Security Number and a Password then re-enter to Confirm.

5 Select Continue banking to finish and be sure to note down your Customer Access Number (CAN).




Tips for staying safe online.

We're aware of the possibility of fraudsters using COVID-19 as an opportunity to take advantage of our community. Always type 'banksa.com.au' into your browser, or use the BankSA Mobile Banking App to securely access your banking. Please remember that if we contact you, we won't ask for confidential information such as your log in details, personal identification number (PIN), or BankSA Secure Code.

To see what you can do to maximise your online privacy and security, go to banksa.com.au/security

Get started.

 Register in a few minutes at banksa.com.au/register

 Got a question? Call us on **1300 555 203**

Important information:

Internet Banking [Terms and Conditions](#) apply. BankSA Mobile Banking applications [Terms](#) are only available for use by BankSA Australia customers. Internet connection is needed to access the BankSA Mobile Banking App. Normal mobile data charges apply.

If your BankSA account is compromised as a result of Internet fraud, we guarantee to repay any missing funds, providing you comply with our BankSA Internet Banking Terms and Conditions. This includes keeping your sign-in details (including passwords, BankSA Secure Codes) private. The [Terms and Conditions \(PDF 313KB\)](#) explain the features, benefits, risks, fees and charges for Internet Banking and BPAY®. You must inform us immediately if you suspect the security of your access details has been compromised, or you suspect an unauthorised transaction or potential fraud on your accounts.

* Subject to the account's terms and conditions of use.

© BankSA – A Division of Westpac Banking Corporation ABN 33 007 457 141 AFSL and Australian credit licence 233714.