

## Internet Banking – Request or Cancel Overseas Telegraphic Transfer Access.

Please use the relevant sections of this form if you would like to request or cancel access to Transfer to an International Account via Internet Banking. This request may take up to two working days to be processed.

Request  ► Please complete Sections 1, 2 & 5

Date

Cancellation  ► Please complete Sections 1, 3 & 6

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### 1. Customer Details.

Internet/Phone Banking Card/Access No.

                    

Card Issue No.

 

This field is only required when you have been issued with multiple cards.

Customer Name

Address (no PO Box allowed)

State

Postcode

Phone (h)

Phone (w)

Email

### 2. Request access to overseas telegraphic transfers.

Authorisation to allow for Overseas Telegraphic Transfers via Internet Banking.

### 3. Request cancellation to overseas telegraphic transfers.

Cancel access to Overseas Telegraphic Transfers via Internet Banking.

### 4. Privacy Statement and Consent Request.

#### Privacy Statement.

All personal information and credit-related information we collect about you is collected, used and disclosed by us in accordance with our Privacy Statement which is available at [banksa.com.au/privacy/privacy-statement](http://banksa.com.au/privacy/privacy-statement) or by calling us on 13 13 76. Our Privacy Statement also provides information about how you can access and correct your personal information, and make a complaint. You do not have to provide us with any personal information or credit information but, if you don't, we may not be able to process your application.

#### Marketing communications.

We will use your personal information to send you offers for products and services we believe may be of interest and value to you (including by email, SMS or other means) unless you have previously told us that you do not want to receive marketing offers from us. The products and services offered may be provided by us or one of our third-party partners. If you do not want to receive direct marketing offers from us, you can manage your marketing preferences in your online banking profile, let us know using the contact details in our [Privacy Statement](#) or follow the opt-out instructions in the message.

## 5. Authorisation.

I/We have read and understood the conditions relating to Overseas Telegraphic Transfers attached to this form.

Name (please print)

Name (please print)

Signature

Signature

## 6. Cancellation.

I/We request that you no longer allow me/us to use the Overseas Telegraphic Transfers function via Internet Banking.

**Account Holder/Director/Secretary**

Name (please print)

Name (please print)

Signature

Signature

## Overseas Telegraphic Transfer Terms and Conditions.

BankSA or its correspondents and/or relationship banks will not be liable for any negligence, delay or error in transit or transmission of Overseas Telegraphic Transfers except to the extent caused by our negligence, wilful misconduct, or any breach of a legal obligation we have to you including any Banking Code obligation to act fairly and/or reasonably. In the event of loss or damage directly or indirectly attributable to any such negligence, delay or error, liability of BankSA or its correspondents and/or relationship banks will be limited to the re-supply of the service, where such limitation is permitted by law. **Be advised that Overseas Telegraphic Transfers requested prior to 5pm will commence processing that business day and Overseas Telegraphic Transfers requested after 5pm will commence processing the next business day.**

In most cases involving Overseas Telegraphic Transfers requested prior to 5pm to overseas banks in major global financial centres, funds would normally be received by the overseas bank within 1–3 business days. For Overseas Telegraphic Transfers to other destinations, the time that funds become available from the overseas bank is subject to the practice of the correspondents and/or relationship banks. BankSA may at its sole discretion utilise the services of any correspondents and/or relationship banks in order to effect the Overseas Telegraphic Transfer. We may receive commissions or other benefits from other financial institutions. Payment of the funds to the beneficiary is the responsibility of the correspondents and/or relationship banks, and the timing of payment is therefore beyond BankSA's control.

The Bank recommends that a copy of the Request for Overseas Telegraphic Transfer details and the **Terms and Conditions** be printed and retained for your records in the event you require them in the future.

We may regard certain Telegraphic Transfer transactions as "at risk" transactions.

"At risk" transactions can only be performed and completed if they are authenticated by our Secure Code Service. This includes using the Secure Code provided by us for each "at risk" transaction. We will send the Secure Code to either your Australian mobile phone number by SMS or Australian landline telephone number by interactive voice response message.

In order to receive the Secure Code, you must:

- provide us with a valid Australian mobile phone number or an Australian landline telephone number, and
- choose your preferred method of delivery for the Secure Code – either via SMS or automated interactive voice responses message.

If you do not provide us with a valid Australian mobile phone number or an Australian landline telephone number, when you initiate a Telegraphic Transfer via Internet Banking that is an "at risk" transaction, you will not be able to complete the transaction.

"We", "our", "us" means BankSA – A Division of Westpac Banking Corporation ABN 33 007 457 141. "Westpac Group" means Westpac Banking Corporation and its related bodies corporate.

**Branch use only.**

Signature verified by

Employee Number

Name (please print)

Signature

**Head office use only.**

Input verified by

Employee Number

Name

Date

**Deliver to your local Branch.**

**Post to:** Customer Administration  
GPO Box 3433, Sydney NSW 2001

**Fax:** 02 9055 1967

**Email:** [custadmin@banksa.com.au](mailto:custadmin@banksa.com.au)