

Please use the relevant sections of this form if you would like to request or cancel access to Transfer to an International Account via Internet Banking. This request may take up to two working days to be processed.

Date / /

Request ► Please complete Sections 1, 2 & 4

Cancellation ► Please complete Sections 1, 3 & 5

1. Customer Details

Internet/Phone Banking Card/Access No.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Card Issue No.

<input type="text"/>	<input type="text"/>
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This field is only required when you have been issued with multiple cards.

Customer name

Address (No PO Box allowed)

State Postcode

Phone (h) () Phone (w) () Email

2. Request access to overseas telegraphic transfers.

Authorisation to allow for Overseas Telegraphic Transfers via Internet Banking.

3. Request cancellation to overseas telegraphic transfers.

Cancel access to Overseas Telegraphic Transfers via Internet Banking.

4. Authorisation.

I/We have read and understood the Privacy Statement and the conditions relating to Overseas Telegraphic Transfers attached to this form. I/We consent to the collection, use and disclosure of personal information in accordance with the Privacy Statement.

Name (please print) Signature

Name (please print) Signature

5. Cancellation.

I/We request that you no longer allow me/us to use the Overseas Telegraphic Transfers function via Internet Banking.

Account Holder/Director/Secretary

Name (please print) Signature

Name (please print) Signature

Overseas Telegraphic Transfer Terms and Conditions and Privacy Statement.

BankSA or its correspondents and/or relationship banks will not be liable for any negligence, delay or error in transit or transmission of Overseas Telegraphic Transfers. In the event of loss or damage directly or indirectly attributable to any such negligence, delay or error liability of BankSA or its correspondents and/or relationship banks will be limited to the re-supply of the service, where such limitation is permitted by law. **Be advised that Overseas Telegraphic Transfers requested prior to 5pm will commence processing that business day and Overseas Telegraphic Transfers requested after 5pm will commence processing the next business day.**

In most cases involving Overseas Telegraphic Transfers requested prior to 5pm to overseas banks in major global financial centres, funds would normally be received by the overseas bank within 1–3 business days. For Overseas Telegraphic Transfers to other destinations, the time that funds become available from the overseas bank is subject to the practice of the correspondents and/or relationship banks. BankSA may at its sole discretion utilise the services of any correspondents and/or relationship banks in order to effect the Overseas Telegraphic Transfer. We may receive commissions or other benefits from other financial institutions. Payment of the funds to the beneficiary is the responsibility of the correspondents and/or relationship banks, and the timing of payment is therefore beyond BankSA's control.

The Bank recommends that a copy of the Request for Overseas Telegraphic Transfer details and the **Terms and Conditions** be printed and retained for your records in the event you require them in the future.

We may regard certain Telegraphic Transfer transactions as "at risk" transactions.

"At risk" transactions can only be performed and completed if they are authenticated by our Secure Code Service. This includes using the Secure Code provided by us for each "at risk" transaction. We will send the Secure Code to either your Australian mobile phone number by SMS or Australian landline telephone number by interactive voice response message.

In order to receive the Secure Code, you must:

- provide us with a valid Australian mobile phone number or an Australian landline telephone number, and
- choose your preferred method of delivery for the Secure Code – either via SMS or automated interactive voice responses message.

If you do not provide us with a valid Australian mobile phone number or an Australian landline telephone number, when you initiate a Telegraphic Transfer via Internet Banking that is an "at risk" transaction, you will not be able to complete the transaction.

Privacy Statement

The personal information we collect on this form or otherwise about any person identified on this form will be managed in accordance with our Privacy Policy, and to the extent applicable EU Data Protection Policy, available at banksa.com.au or by calling 13 13 76. We may disclose your personal information to the overseas/local bank or beneficiary nominated on this form, other members of the Westpac Group, anyone we engage to do something on our behalf, other organisations that assist us with our business, and where required or permitted by law.

You may request access at any time to personal information held by us about you and ask us to correct it if you believe it is incorrect or out of date. If you have provided information about another individual, you declare that the individual has been made aware of that fact and the contents of this privacy information.

"We", "our", "us" means BankSA – A Division of Westpac Banking Corporation ABN 33 007 457 141. "Westpac Group" means Westpac Banking Corporation and its related bodies corporate.

Branch use only.

Signature verified by

Employee Number

Name

Signature

Head office use only.

Input verified by

Employee Number

Name

Date

Deliver to your local Branch.

**Post to: Customer Administration
1 King Street
Concord West NSW 2138**

Fax: 02 9995 8307

Email: custadmin@banksa.com.au