

## **Get Set Loan Closure Request.**

### **Privacy Statement and Consent Request**

### **Privacy Statement.**

All personal information and credit-related information we collect about you is collected, used and disclosed by us in accordance with our Privacy Statement which is available at <u>banksa.com.au/privacy/privacy-statement</u> or by calling us on 13 13 76. Our Privacy Statement also provides information about how you can access and correct your personal information, and make a complaint. You do not have to provide us with any personal information or credit information but, if you don't, we may not be able to process your application.

#### Marketing communications.

We will use your personal information to send you offers for products and services we believe may be of interest and value to you (including by email, SMS or other means) unless you have previously told us that you do not want to receive marketing offers from us. The products and services offered may be provided by us or one of our third-party partners. If you do not want to receive direct marketing offers from us, you can manage your marketing preferences in your online banking profile, let us know using the contact details in our <u>Privacy Statement</u> or follow the opt-out instructions in the message.

# **Customer details** NB: Not to be used if the customer wants to remove their overdraft facility and keep their transaction account open. Account Number Customer 1. Title Surname Given Names Home Telephone **Business Telephone** Customer 2. Title Surname Given Names Home Telephone **Business Telephone Authority** I/We request that the Get Set Loan account be closed. Note: BankSA will dishonour cheques presented after receipt of this form. All parties to the account must sign this form. Customer's Signature Date Customer's Signature Date /

## **Branch procedures**

1. Ensure borrower(s) wishes to CLOSE the account.

Note: Reduction of the balance to zero is not closing the account.

- 2. Ensure you collect and destroy all the unused cheques.
- 3. Ensure you advise the customer any cheques presented after receipt of this form will be dishonoured.
- 4. Ensure you collect and destory all cards. Cut card horizontally through the magnetic strip. Place 1/2 card in the rubbish on day 1 and the other 1/2 of the card in the rubbish on day 3.
- 5. Ensure all parties to the account have signed the form.
- 6. Deposit payout figure to the Get Set Loan account and **close account.**

Office use only	
Employee Name	Branch Stamp
Employee Number	